



ASSOCIATION OF BUSINESS SERVICE LEADERS
IN THE CZECH REPUBLIC
Jugoslávská 29
120 00 Praha 2

Members of the ABSL have elected a new Board of Directors

A new Board of Directors of the ABSL Association was elected on the Annual General Meeting of this organization, which associates companies from the business services sector, promotes their development, shares know-how and make it easier for new investors to enter the market. Ota Kulhánek, president of the Association, and Jonathon Appleton, director of the Association, remain in their roles for the oncoming period. 9 representatives of major companies active in the business services sector will sit on the Board of Directors with them.



Radka Bellissimo is the director of the Jarden Business Services Group Company and brings extensive experience in the field of business services, outsourcing of company processes and consulting, to the ABSL BoD. Through her activities on the ABSL BoD she would like to contribute to increasing public awareness of the options for a career in business services, also for groups of candidates interested in part-time employment. This includes women following maternal or parental leave who are seeking an opportunity for self-fulfilment, but in a manner enabling them to achieve a satisfactory work/life balance. She also wishes to support promotion of the sector to candidates who are in the process of changing career and have not yet considered a job in business services.

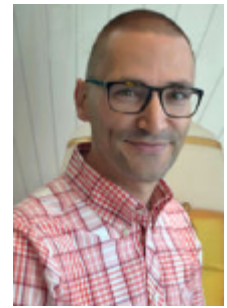
Simona Benešová manages the Czech BlueLink International business services centre. Under her management the centre employed another 45 employees, bringing the total number of employees to 500, and Simona's duties now include management of partner centres in Bulgaria, Egypt, Madagascar, Holland and Portugal. She would like to promote development and cultivation of a multi-cultural work environment that helps unlock the potential in people and share know-how in the field of corporate culture supporting the influx of talents into the business services sector.





Veronika Ben Mansoura works for the Medtronic Company where she assures all educational activities. She has been active in the business services sector since 2008 and has become familiar with many roles in the sector so far, particularly those of a financial character. Her goals while a member of the ABSL BoD mainly include assurance of high-quality development of talents in the business services sector. In the current demanding labour market it is very important that employers in this sector are able to continuously offer their employees high-quality options in relation to education and development.

Tom Desmet manages the Prague AB InBev Company's centre, which employs over 500 people and provides all European branches of the company with centralised services in the field of logistics, finance, sales and purchase. Tom has worked for AB InBev for over 15 years, during which time he has worked in a number of positions and has become very familiar with the world of business services. In his role on the ABSL BoD he would like to manage transformation of the entire sector with the goal of assuring sustainability in combination with an offer of added value.



Tomáš Frkal is director of the Process Solutions Company, which is a co-founder of the ABSL Association. Before coming to the business services sector, Tom worked in a number of consultancy and financial roles, including Chairman of the Financial Commission of the American Chamber of Commerce. His competence on the ABSL BoD includes financial management of the Association and he is also active in addressing potential new members.

František Havel becomes a member of the ABSL BoD with the goal of increasing awareness of the global business services sector in the Czech Republic, promoting the importance of key skills, such as business partnership (so-called best-in-class business partnership) and addressing qualified professionals and talented graduates. František offers extensive experience from over 15 years of activities in the global business services sector. He has worked on improving the effectiveness of processes and also on improving the quality of services provided in IT/telecommunications, finance and GR. He now works at the Novartis Company's global business services centre in Prague in the position of Operations Manager.





David Mansfeld would like to use his role on the ABSL BoD to promote further significant development of the business services sector, which would mean a competitive advantage for the Czech Republic. He would chiefly like to offer very attractive job opportunities not only to Czech and foreign university graduates, but also to skilled professionals with many years of experience in the field of individual processes and project management.

After acquiring managerial experience in Zurich, London and Chicago, David established the regional Johnson & Johnson business services centre in Prague in 2006, which he now manages. Nearly 600

employees of this centre from over 40 countries worldwide provide Johnson & Johnson partner companies with services, mainly in the field of finance, purchasing and personnel consultancy.

Roman Pavloušek has many years of experience in the business services sector and also in the field of auditing and consulting services. He manages the Finance Service Centre for Edwards Company, which is a founding member of the ABSL. Roman's goal is to promote more active sharing of best practices among individual ABSL members, as well as support of professional development of employees of the business services segment, mainly in the Brno Region, where a third of all centres operating in the Czech Republic are located.



Jan Skoták would like to use his position on the ABSL BoD to focus on promoting the business services segment in South Moravia, in cooperation with local authorities, such as municipalities or schools, and particularly on expanding the scope of the ABSL in the field of IT and IT Services. Jan Skoták is the director of the regional Infosys Centre in the Czech Republic, which is also a founding member of the ABSL Association.

"We are very glad that our new Board of Directors is very enthusiastic about moving the business services segment a level up," said Jonathan Appleton, director of ABSL, and he added: "We can expect a period of great expansion, not only in relation to membership, but in the entire segment and its employees, which is why suggestions for new projects, which will publicise our segment and share experience, are more than welcome."



Ota Kulhánek, President of the ABS L



Jonathan Appleton, Director of the ABS L

ABOUT THE ABS L

The ABS L (Association of Business Service Leaders in the Czech Republic) is an organisation associating companies active in the business services segment. This is a segment that currently employs 75,000 people in the Czech Republic and generates 3% of the Czech GDP. The ABS L was established in 2013 with the goal of supporting companies in the business services sector, sharing best practice and helping develop the activities of its members and other subjects active in this segment. The ABS L also provides assistance to foreign investors wishing to establish their business services centres in the Czech Republic. More information is available at www.absl.cz.

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