

The Future in 4D



Disruptive
by nature



Digital
sophistication



Diversity
is in the DNA



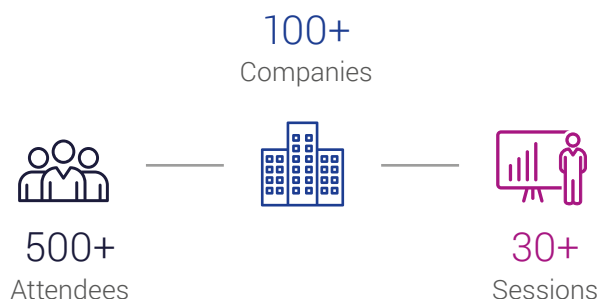
Developing
future talent

6th Annual ABSL Conference

13th ————— 14th November 2019

Brno / Hotel Courtyard by Marriott

Join the biggest and most influential conference for Business Services in the Czech Republic.



What can you look forward to?



DISRUPTIVE BY NATURE

Gain deep insights to most current topics on process improvements to flexibly adapt to disruptive business environments



DIGITAL SOPHISTICATION

Become centres of world-class excellence by learning more on digital transformation, data-driven innovations, smart automation, robotics, including AI



DIVERSITY IS IN THE DNA

Promote your company and share strategies that promote culture of change and diversity



DEVELOPING FUTURE TALENT

Join inspiration sessions on future opportunities, leadership and development of young talent

CONFERENCE AGENDA

DAY 1

CONFERENCE

- 08:00 - 09:30 Registrations open: Networking, coffee & sandwiches
- 09:30 - 12:30 Plenary Sessions
- 12:30 - 13:30 Lunch & Networking
- 13:30 - 16:30 **Breakout Sessions** (Disruptive, Digital, Diversity, Development Stream)
- 16:30 - 18:00 Drinks and Networking Party in Exhibition area and lobby

ABSL ACADEMY

- 09:30 - 12:30 **Academy Workshops** (Disruptive / Digital / Diversity / Development Stream)
- 12:30 - 13:30 Lunch & Networking
- 13:30 - 16:30 **Academy Workshops** (Disruptive / Digital / Diversity / Development Stream)
- 16:30 - 18:30 Drinks and Networking Party in Exhibition area and lobby

FUTURE TALENTS SESSIONS

- 14:30 - 16:30 Developing Future Talent Sessions

DIAMOND AWARDS GALA DINNER

- 18:30 - 22:00 ABSL Diamond Awards 2019

DAY 2

CONFERENCE

- 09:00 - 10:30 **Breakout Sessions** (Disruptive / Digital / Diversity / Development Stream)
- 10:30 - 11:00 Coffee break
- 11:00 - 12:30 **Plenary Sessions** (Disruptive / Digital / Diversity / Development Stream)
- 12:30 - 13:30 Lunch and Networking

ABSL ACADEMY

- 09:30 - 12:30 **Academy Workshops** (Disruptive / Digital / Diversity / Development Stream)

SITE TOURS

- 13:30 - 15:30 Visits of Brno's Leading Business Services Centers

Taking the stand

Moderator:



Lucie Výborná
Journalist and Moderator
at Český Rozhlas 1, Radiožurnál



Adam Kiwalski
Head Business Shared Services,
Siemens

Keynote and Welcome Speakers:



Peter Moller
EU SSC/BPO Advisory Lead,
Deloitte



Jaromír Staroba
Regional Capability Center Lead,
AB InBev



Markéta Vaňková
Mayor,
City of Brno



Magdaléna Kolínská
CEO,
24 Services group

Inspirational Speakers:



Dan Přibáň
Journalist, Film producer,
Traveller



Stefan de Goeij
Head of Property Management
Department, CTP Invest



Michael Londesborough
Independent Scientific Researcher,
Academy of Sciences



Lucie Kubizňáková
Site & Global Business Continuity
Manager, JNJ



Natálie Záhorská
HR Director,
Dimension Data

Expert Speakers:



Ota Kulhánek
President ABSL,
Director at Accenture



Blake Wittman
European Business Director,
GoodCall



Alexandra Tomášková
Managing Director, Skanska
Property Czech Republic



Christophe Bollard
Director of Automation Governance
at MSD



Tom Bangemann
Senior Vice President Business
Transformation, The Hackett Group



Dorte Keilberg
Partner,
Deloitte Consulting Netherlands



Justyna Piwowarczyk
Global Business Services Lead,
Smith & Nephew



Radka Bellissimo
Head of Jarden Business
Services Group



Pavel Šimák
Director, Human Capital and Shared
Service Centers Advisory, Deloitte



František Havel
Head of Operations,
Novartis



Bob De Boers
Chairman and General Manager,
D-Ploy



Alan Neradny
Pride Group Leader,
Accenture Network



Jan Rapala
Director,
Neoops



Filip Nilsson
CO-CEO,
Workwide Group



ABSL Diamond Awards 2019

November 13, 2019 from 6:30 pm
Dvorana VUT, Brno

ABSL Diamonds 2019 will award the best projects and initiatives within Business Services in seven categories. Winners will be announced during a Gala Dinner with moderators Lucie Výborná and Michael Londesborough guiding delegates through the evening and ceremony.

Conference Packages

ABSL Members

First 3 packages free

Additional package - 9 495 CZK + VAT.

Conference package includes:

- » Main Conference Programme
- » ABSL Academy Workshops
- » Business Service Centers Site visits
- » ABSL Diamonds Gala Dinner - 1 pass per company

Non-members

Ticket price - 18 990 CZK + VAT.

Conference ticket includes:

- » Main Conference Programme
- » ABSL Academy Workshops
- » Business Service Centers Site visits

ABSL Conference Partners 2019

Conference is organised under the auspice

Diamond Partners:



Think Ahead



For conference packages please contact us at conference2019@absl.cz
or more information www.absl.cz/conference

